

*Invites you to a coffee morning to discuss the development of a*

## **Midland MH&A Consumer Competency Framework**

**Facilitated by: Sue Lewer & Barbara Hart**

Currently there is no national consistent competencies framework for consumer workers. Midland has entered into a tri-party project with the Northern region and Te Pou to develop a service user and peer support competency framework. We are wanting to hear from you what worked for you and what could have been done better.

Come and join us for coffee and a chat, we would value your input.

**Who better to have a say than those who  
have walked the journey...**

**Your feedback is important...**

**Come along and have your say...**

| <b>Date</b>         | <b>Time</b>   | <b>Where</b>   |
|---------------------|---------------|--|
| <b>22 July 2013</b> | <b>1.00pm</b> | <b>Clinical Training Wing (Fishbowl)<br/>Mental Health Services<br/>Lakes District Health Board<br/>Cnr Arawa &amp; Pukeroa Hill Streets<br/>Rotorua</b> |

Please confirm your attendance by email to Akatu Marsters at [Akatu.Marsters@lakesdhub.govt.nz](mailto:Akatu.Marsters@lakesdhub.govt.nz) or Ph: 027 258 9971



MENTAL HEALTH & ADDICTION REGIONAL NETWORK

Service Development • Workforce Development • Partnerships & Relationships

## **Midland Region Mental Health and Addictions Consumer Competency Framework Project**

Currently there is no nationally consistent competency framework for consumer workers or any professional body accountability or code of conduct. This cause a lack of consistency in how consumer works are expected to work.

The purpose of this project is to develop a competency framework for service user and peer support workers.

The project will require visits to key locations throughout the Midland region to meet with and seek feedback from consumers and consumer workers.

I am inviting you to attend a workshop to obtain your input into the framework.

- For the consumers using the service we are wanting them to tell us what they believe the skills and attitudes are for a competent consumer worker.
- From the consumer workers we are asking what would have been helpful when they first came into the roles and what is working for them now.

From both groups we are wanting them to have a say. This will be done in one session with breakout groups so everyone has the opportunity to have their input.

Thank you for your participation in this important workforce development project.

**Sue Lewer, Project Consultant  
Midland Region Consumer Competency Framework Project**